

From: **Neehara Wijeyesekera** <Neehara.Wijeyesekera@haringey.gov.uk>
Date: Fri, 6 Mar 2026 at 15:01
Subject: Building Insurance Enquiry
To: Flag Ferry-Lane <ferry.lane.flag@gmail.com>

Dear Lorna, I am in receipt of your correspondence to Andy Donald, CE of London Borough of Haringey dated 11th February 2025.

I am advising that a full detailed response will follow. However, I am aware that an insurance presentation and exchange took place in February including information regarding the change of insurance provider, renewal premiums in relation to annual buildings insurance and the renewal exercise. You were part of this meeting. This was presented to members of the Leasehold Continuous Improvement Group (LCIG). If there remains any elements which have not been covered and additionally remain outstanding this will be provided. Alternatively, if the same meeting were to be offered with FLAG, this is available.

Much of this FLAG enquiry relates to buildings insurance premiums and contracts which were relayed through this LCIG when Minesh Jani, Head of Audit and Risk Assurance and Shahzad Salar, Insurance Manager presented to the group, with Suzanne Prothero in attendance. This covered the renewal, and change of contracts from Zurich to Avid. It was also the case that information relating to the procurement of insurance was consulted with leaseholders under section 20 processes which commenced in August 2024. All contract details and proposals were considered and available for inspection at that time. It was the case that a reduced premium resulted from this exercise, which was in the interests of the Council and leaseholders.

However, your requests for documentation are receiving attention. I am sorry if this has not to date been provided but I am co-ordinating this with various department heads. Although it does not change the position with regard to your question about an approach for determination of reasonableness at first tier tribunal, I have requested that the matters be considered further with our legal team.

Once again, I apologise that this information has not been provided. I hope that this information will be available with a formal response by 31st March. In the meantime, please do contact me directly about this matter.

Kind regards Neehara

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